

Adams, Hope

From: Adams, Hope
Sent: Wednesday, January 21, 2015 1:14 PM
To: 'Timothy L Kendrick'
Subject: RE: UBER

RECEIVED

JAN 21 2015

Dear Mr. Kendrick:

**PSC SC
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Timothy L Kendrick [<mailto:Timothy.Kendrick@ey.com>]
Sent: Friday, January 16, 2015 4:17 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: UBER

To whom it may concern,

I am a frequent user of Uber and have been extremely satisfied over the past several months. In fact, I much prefer the quality and safety of the ride compared to traditional taxis. I have used their service in North Carolina, South Carolina and New York. I will be incredibly disappointed if we can no longer access Uber in South Carolina. In fact, many students at USC (my son included) use the service as an efficient way to avoid driving while impaired.

Please reconsider the cease and desist order.

Regards,
Tim



Tim Kendrick | Director
Ernst & Young LLP
100 North Tryon Street, Suite 3800, Charlotte, NC 28202, United States of America
Office: 704-331-1877 | Cell: 704-576-8385 | timothy.kendrick@ey.com
Home: 704-366-3650 | Fax: 866-672-3229
Website: <http://www.ey.com>
Assistant: Krysta Turner | Phone: 704-335-4217 | krysta.turner@ey.com

Adams, Hope

From: Adams, Hope
Sent: Wednesday, January 21, 2015 2:05 PM
To: 'PRATER, ANGEL R'
Subject: RE: Uber Rides

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PSC SC
MAIL / DMS

Dear Ms. Prater:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

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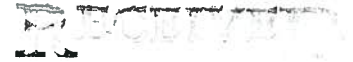
From: PRATER, ANGEL R [<mailto:arprater@email.sc.edu>]
Sent: Friday, January 16, 2015 4:17 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber Rides

Hi I am a student at USC and I have used uber ever since the bringing of last semester. As a freshman who was new to a big and frankly dangerous place, especially at nights, uber has worked to always make sure I get there safely and cost efficiently on a college budget. I would really appreciate and I know everyone else who uses it would greatly appreciate hearing us out and not banning uber in South Carolina. Uber is safer than a sketchy taxi in the middle of columbiaband uber is where we feel safe riding. Thank you for your time and consideration!

Sent using OWA for iPhone

Adams, Hope

From: Adams, Hope
Sent: Wednesday, January 21, 2015 2:06 PM
To: 'Frank Nelms'
Subject: RE: Shame on the PSC



JAN 21 2015

Dear Mr. Nelms:

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Frank Nelms [<mailto:fnelms3@gmail.com>]
Sent: Friday, January 16, 2015 4:16 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Shame on the PSC

Shame on the PSC for stifling the free market economy and for damaging people's ability to get from point A to point B safely. I travel to Charleston frequently and when I'm there I rely on Uber to get me around safely. The service is wonderful, and I've been a user for a few years now. No matter what city I travel to, I always check to see if they have Uber first as a means to getting around. In addition, Uber drivers are far more courteous and reliable than cab drivers who I feel are always just trying to take you the longest route to your destination to jack up the fare, and when you question them they get angry with you. The Uber app allows me to track the route taken to my destination, and if I have issues, I can contact customer service who promptly addresses my issue. PSC, do the right thing and withdraw your cease and desist. If you are doing this solely on behalf of the taxi unions who are upset shame on you, tell the taxis to provide a better more price competitive product with more comfortable cars and more polite drivers.

Sincerely,
Frank
Proud Uber Customer

Frank Nelms

Adams, Hope

From: Adams, Hope
Sent: Wednesday, January 21, 2015 2:06 PM
To: 'Frank Wilson'
Subject: RE: UBER

RECEIVED

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Dear Mr. Wilson:

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Frank Wilson [<mailto:frank@carolinaemblem.com>]
Sent: Friday, January 16, 2015 4:17 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: UBER

Can our government leave small business alone for once! Uber is a great service. Find something else to screw up!

Frank M. Wilson
Carolina Emblem Co
864.414.2881 (c)
864.468.4963 (o)

Adams, Hope

From: Adams, Hope
Sent: Wednesday, January 21, 2015 2:06 PM
To: 'Andrew Daniel'
Subject: RE: SC needs Uber

RECEIVED

JAN 21 2015

Dear Mr. Daniel:

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MAIL/DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Andrew Daniel [<mailto:adaniel@adaniel.org>]
Sent: Friday, January 16, 2015 4:17 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: SC needs Uber

To Whom it May Concern:

I work for a company based in Columbia that does less than 1% of our business in the Greater Columbia area. As a result, we frequently have customers, prospects, employees and business partners flying into Columbia from across the US and Canada.

Being frank, the taxi cab system in Columbia is an embarrassment. From dated, beat-up and unsafe vehicles (many I've been in are salvaged vehicles that have been repaired, obvious from the missing airbags or re-stitched steering wheels) to drivers that often lack courtesy, for years we relied upon our staff to pick up visitors from the airport whenever we could.

Then entered Uber. As with other cities across the US where I use the service routinely, service here has been impeccable. Drivers show up on time (or actually show up), vehicles are clean and modern and the drivers are always courteous.

I understand that Uber is "rocking the boat" in that it goes against the established cab (and taxation) method we as a state have relied upon for years; however, that method has failed us. There is a better way, and we as a state need to put the past behind us and look at the future. I challenge anyone on the PSC to visit San Francisco or Denver (or most any other major US city) and see how Uber has brought transportation forward.

Please allow for Uber to operate in our state. Failing to do so would be a disservice to all.

Yours truly,
Andrew Daniel